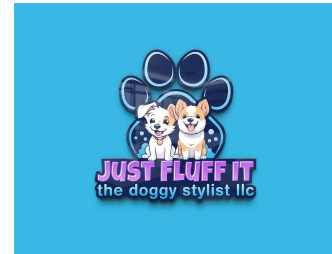


Just Fluff It The Doggy Stylist LLC

New Client Mobile grooming agreement



Arrival: I agree to ensure my pet is walked and before their appointment. Every effort will be made to keep our schedule grooms running smoothly. A typical pet groom can be completed in 1.5 to 2.5 hours. If a pet has behavior, medical, or skin and coat problems, their appointment time may be longer. We will arrive as close to the scheduled appointment time as possible. However, we will not jeopardize the safety or well-being of our client's pets by hastening a groom. We will call or text and advise you of any changes in arrival time. If you have a preference for communication please let us know.

Health & Current Vaccines: By signing this agreement, I verify that my pet is current on all necessary vaccinations, and is healthy to my knowledge. If the pet cannot have shots done we can consider a note from your vet (on their letterhead), on why the dog cannot have the shot. We will also consider a current record of your Titer test in lue of a recent vaccine.

I understand that grooming can be stressful to some pets and I will inform this establishment if my pet has any allergies, sensitivities, seizures, pre-existing medical issues, heart conditions, or any stress related problems prior to grooming. Just Fluff It uses extra care and patience for older pets and those with health issues. Grooming can expose hidden medical problems as well as aggravate current ones- whether it be during or after the groom. Seniors and dogs with health problems are at greater risk of injury, these dogs will be groomed for cleanliness and comfort. If brushing or clipping is determined to cause too much stress to the pet, we will modify or terminate the haircut. Any grooming which takes place on an elderly or frail pet is conducted at your, the owners, risk (extreme case is death), and gives permission to have Just Fluff It The Doggy Stylist LLC groom their pet.

Behavior: Rarely do we meet a dog that cannot be eventually "Won over", with routine, patience, and consistent grooming training. I understand I MUST inform Just Fluff It if my pet bites, has bitten, or is aggressive to people or specific grooming procedures. If the owner fails to notify the Company of any potential danger or behavioral issues, you can and will be liable for all medical fees and out of work compensation. I acknowledge that a muzzle, e collars, slings, straps, etc will be humanely used if necessary. These tools are used to help protect both the dog and groomer. Just Fluff It reserves the right to refuse/stop services for such pets at any time before, during, or after the grooming process should the pet exhibit aggressive behavior, are a threat to themselves or the groomer, or are uncooperative. A special handling fee may be added in addition to the regular grooming charges.

Just Fluff It understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear hair plucking/cleaning. It is not our intent to cause your dog

discomfort. These are routine procedures normally performed for the well-being of the pet. Sometimes for a more sensitive dog, these procedures are best left to the care of a veterinarian.

Coat Condition: I understand that Just Fluff It puts my pet's comfort above all else. Pets with matted coats need extra attention during their grooming session. In the event that my pet's coat is matted, I understand that the groomer may have to shave the matts out rather than perform a painful dematting procedure. I also understand that if my pet is severely matted, that there is an increased risk for clipper burn, nicks, or cuts to occur. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process that may not have been visible. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. I also understand that matted pets take additional time to groom, so there may be an additional dematting fee added on to the regular grooming price.

Accidents: Grooming equipment is sharp and dogs do move without warning. Even though we use extreme caution and care in all situations, possible injuries (though rare), could occur including cuts, nicks, scratches, irritation, quicking nails, etc. Every effort will be made to ensure your pet is groomed as safely as possible. In the event of an accident that requires Veterinary attention, reimbursement of medical care expenses will be assessed on a case-by-case basis. Any vet bills resulting from a pet being matted/Pelted, elderly, aggressive, difficult temperament, or from a preexisting or unforeseeable condition, will be the sole responsibility of the owner.

Contagious illness, fleas, or parasites: I understand that I am required to disclose any health concerns, including fleas, parasites, ticks, infection, or other contagious conditions to my groomer. If fleas are found on your pet, the groomer/stylist will administer a flea bath to eradicate the fleas currently on the dog. This will be an extra charge of \$20 for the shampoo and the flea bomb to sanitize the van after. The shampoo will just kill the fleas currently on the dog. There is still a risk more fleas could be around the home or pet area. There are fleas here in Arizona and can still be picked up by your pet even if they are just outside in the backyard. We encourage you to follow your vet's recommendation for treatment. Just Fluff It, does spray disinfectant and cleans surfaces and tools between each household.

Cancellation/satisfaction Policy: I understand that If I need to change my appointment time or cancel it, I must give a 24 hour notice. This is to allow another client to take that time from the waiting list. If canceled without a 24 hour notice- a cancellation/rescheduling fee of \$25 will be added to the next service. If done a 2nd time in a row, I'll owe an additional \$25. The total of \$50 would need to be paid before being placed on the schedule a 3rd time.

Your satisfaction is important! If you are unhappy and would like something adjusted, we will be happy to come out to correct the issue. We will only return for adjustments within 72 hours of the appointment. Any adjustments after the 72 hours will be charged a grooming fee. Shave downs, custom cuts, and/or pet safe color, are outside of normal specific breed haircuts will be discussed and the groomer/stylist will perform the cuts to the best of their understanding of the client's directions and their ability, but no other guarantee is made. With the dog's coat color and processing time, pet safe dyes may not get you the exact result you're wanting. We will try our best

Release of liability from home/property damage: Establishment will not be held responsible for damages to my yard, home, driveway, or property while on the service call for grooming my pet(s).

Social Media: Just Fluff It The Doggy Stylist is active on most social medias. We reserve the right to take photos and/or videos of your dog and post them online or use for marketing. These photos and videos become the copyright of Just Fluff It The Doggy Stylist.

By signing this contract, I agree to hold Just Fluff It The Doggy Stylist LLC, its owners, operators, employees, and/or directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet(s), either known or unknown to the establishment. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.

I have read the above agreement entirely and have had the opportunity to discuss its terms with this establishment to my satisfaction and agree to its terms in its entirety.

Signature: _____ Date: _____
Name: _____ phone: _____
Address: _____
Secondary Contact: _____ phone: _____

Pets 1 Name: _____ Breed: _____
Color: _____ Age: _____ Weight: _____ sex: _____
spayed/neutered? yes no any aggression? yes no

Pets 2 Name: _____ Breed: _____
Color: _____ Age: _____ Weight: _____ sex: _____
spayed/neutered? yes no any aggression? yes no

Pets 3 Name: _____ Breed: _____
Color: _____ Age: _____ Weight: _____ sex: _____

spayed/neutered? yes no any aggression? yes no

Pets 4 Name: _____ Breed: _____

Color: _____ Age: _____ Weight: _____ sex: _____

spayed/neutered? yes no any aggression? yes no

Does your pet{s} have any special needs and/or health problems? _____
